

ACCESS ONE DSL APPLICATION FORM

Name (please print) _____ Company _____
Address _____ Phone _____
City _____ State _____ Zip _____
DSL Phone (put "same" if same as above) _____
Signature _____ Date _____

** If under age 18, parent or guardian must sign here*

To process your application for Access One DSL services, this application must be completed and payment for the first month of service and the \$60 installation fee must be received. If you are a minor, a parent or legal guardian must sign this application. Please note; 1) you are being billed for your installation fee and the first month of service now; 2) this payment will be applied to service you receive once the service becomes active; 3) this payment is not refundable unless Access One is technically unable to deliver the service; and 4) by submitting this application or by using Any of Access One's Internet services, you agree to the terms and conditions of the Access One User Agreement.

Customer initials here to accept: _____

SERVICE CANCELLATION: It is the customer's responsibility to notify Access One about discontinuing service. The customer is responsible for all service fees from the date of subscribing to date of circuit cancellation from the telco provider. Monthly plans are not subject to prorated refunds. If customer chooses to cancel service, customer must return the self installation kit (DSL Modem, line filters, splitter, cables, etc.) or customer will be charged \$75. Does not apply if customer has purchased equipment.

Customer initials here to accept: _____

How Do You Wish To Pay?

Billing email address _____

_____ I wish to receive paper statements. I understand I will be charged \$2.00 per statement.(please initial)

Note: Actual speed at times may be less than maximum transfer rate due to customer line length, line conditions and other factors beyond our control.

384 to 1.5 kbps/128 kbps download/upload

Monthly - \$27.95 Quarterly - \$104.85 Semiannual - \$209.70 Annual - \$419.40

768 to 1.5 kbps/128 kbps download/upload

Monthly - \$44.95 Quarterly - \$134.85 Semiannual - \$269.70 Annual - \$539.40

Note: ALL monthly billing is processed by Electronic Funds Transfer from either a checking account, bank debit card or major credit card (i.e. MasterCard, Visa, Discover or American Express). Quarterly, Semiannual and annual accounts can be paid with cash, check or credit card.

Logins: No Spaces, underscores or special characters – just small letters and or numbers. Must be at least 3 characters but no more than 15.

Primary Username: _____ Password: _____

2nd Email Username: _____ Password: _____

3rd Email Username: _____ Password: _____

How many machines will be on the service? One Multiple

Do you have a firewall? Yes No

Do you have an Ethernet adapter? Yes No If no, you will need to purchase one unless you plan to connect wirelessly

My Current phone company is:

ATT/SBC Birch Sage Feist Other _____

Please tell us the type of operating system you are using on your computer:

Win 98 Win 2000/me Win NT Win XP Macintosh Other _____

Please initial with the understanding that billing will start on the day of scheduled pickup of the DSL modem _____

Return this form to:

Access One Online Services

P.O. Box 325

Abilene, KS 67410

Or fax to: 785-263-7184

Do Not fill out anything below until asked.

Please sign and date here to verify receipt of your DSL modem: _____

AGENT/OFFICE USE ONLY:

Qualified Line _____ Access One Ticket # _____ Telco Ticket # _____ Telco Order # _____

Install Date from Telco _____ Install Date CPE or Customer modem pickup date: _____

Method of Payment: Cash \$ _____ Check # _____ Credit Card \$ _____